

Fenix24: Fastest Restoration for Less Business Interruption



Fenix24 can significantly reduce downtime—the highest cost of a ransomware incident

Fenix24 is not like other restoration firms—we don't wait until the dust has settled to assess the damage. Our rapid reaction force has re-invented the incident response paradigm so that we are in affected systems immediately after the breach, providing expert guidance toward the best, fastest, and most cost-effective path to full recovery.

In traditional models, restoration partners are brought in too late to find the fastest path to restored systems, costing up to millions of dollars in downtime. Our immediate response model provides teams with expert leadership while showing significantly reduced business interruption costs for our clients. We also partner with the entire incident response team, including organizational executive leadership, in-house IT teams, breach counsel, relevant data forensics and incident response (DFIR) firms, and cyber insurers, so that the incident inflicts minimal damage on the business.

The Fenix24 Offering: Incident Restoration to Business Recovery

Fenix24 activates our proven recovery playbook to safeguard corporate digital assets, client relationships, financial health, and regulatory compliance:

- **IMMEDIATE RESPONSE.** Fenix24 historically has access to client environments within a few hours of the scoping call, and work begins promptly.
- **RESTORATION PLANNING AND IMPLEMENTATION.** We will immediately begin testing and assessing systems for a staged, prioritized restoration approach based on business need.
- **PROCESS FLOW GUIDANCE.** Your Fenix24 team will make sure every item on the recovery checklist is fulfilled to substantiate cyber insurance claims.
- **TEAM COORDINATION.** Fenix24's experienced recovery leaders coordinate and communicate clearly and professionally with all relevant parties inside and outside of the organization.
- **COMMUNICATION AND TRANSPARENCY.** Fenix24 provides organizations with an experienced, expert, primary point of contact and tracks recovery progress hourly for full clarity on status and costs.
- **POST-MORTEM REVIEW AND REMEDIATION.** Once the crisis has passed, Fenix24 continues to work with internal teams to ensure that all lessons learned are leveraged, improving security going forward.

Why Fenix24

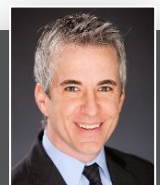
FENIX24, part of the Conversant Group family of companies, is raising the bar for post-incident disaster recovery and restoration with a fast, thorough and professional operation. Our battle-tested professionals execute the most intelligent and strategic recovery playbook for minimal cost of incident response and business interruption. Fenix24 is the army you need to push out the criminals that have compromised your environment and restore your company's IT operations. Learn more at fenix24.com.

1.855.FENIX24 | rapidresponse@fenix24.com

Insist that Fenix24 is part of the IMMEDIATE response team, or the chances for the best recovery strategy could be lost.



In a time of stress and when stakes are high, you need **calm, talented, and efficient operators**. Having worked with a number of companies in this space, I can say **Fenix24 hits the mark on all counts**.



— CHRIS CWALINA, NORTON ROSE FULBRIGHT

